

# Sales Tactics

Tips for growth

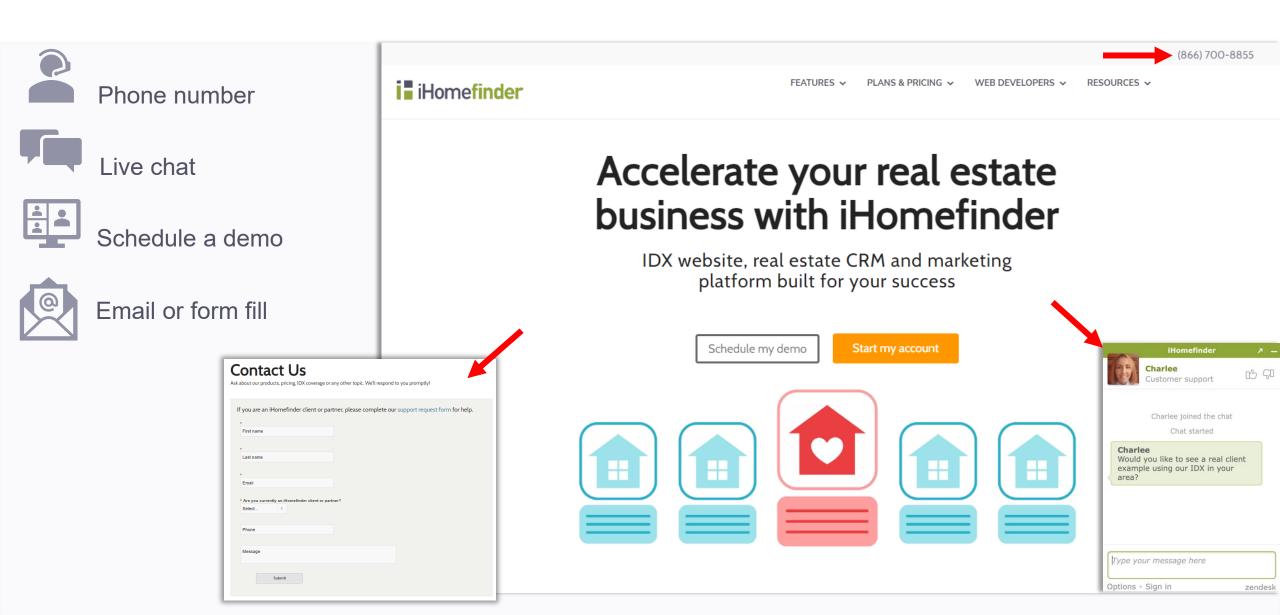


# O What we're going to cover

How to make your website a sales tool

- Technology to streamline sales
- Best practices for sales demos

# Lead engagement: easy access to Sales



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#### **Clear Call to Action <u>on each page</u>** $(\circ)$



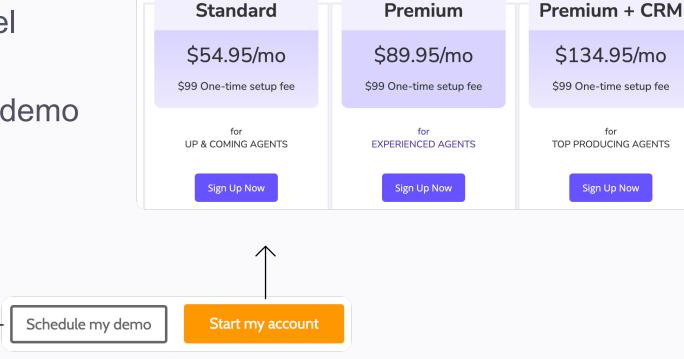
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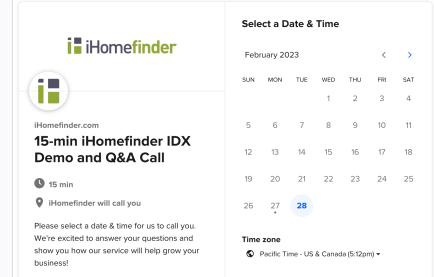
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Get leads into the sales funnel



#### Goals: purchase or schedule demo





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# Output Description of the second s







Improve outreach

- Product Demos
   Book calls or zoom meetings
- Meetings

• Form fill lead capture

o Call & text

 $\circ$  Meeting reminder

• Accelerate sales cycles

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Streamline onboarding

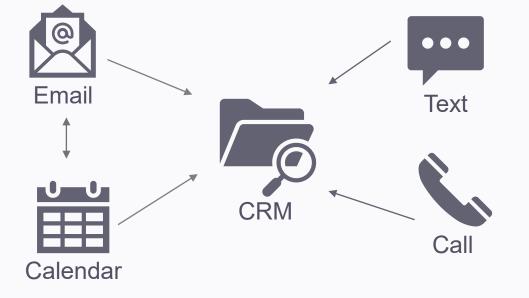


 $\circ$  CRM – <u>free</u> option available

# Why you need a CRM

Organize and distribute your leads

- Track communication & lead status
- Insight/accountability
- Optimize response time





# **Why is Response Time So Important?**



### "Speed-to-lead" - Speed is the key to Lead Conversion

Metrics regularly prove the faster you respond to leads, the more likely you are to guide them through the funnel and eventually convert. If your leads encounter delays — even short ones — you run the risk you'll lose them forever.

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### • Essential CRM Features



#### Lead/Contact record

- Activity Tracking
- "Status" and/or "Stage"Indications
- Task or Meeting Creation

Contacts - Conversations - Marketing - Sales -	Service
<ul> <li>Contacts</li> <li>Jade Thomas</li> <li>Partner Manager/Channel Sales</li> <li>partners@ihomefinder.com</li> <li>partners@ibomefinder.com</li> </ul>	Overview       Activities         Search activities       Q         Activity       Notes       Emails       Calls       Tasks       Meetings         Filter by:       Filter activity (19/27) - All users -       All users -       Image: Calls - Call
<ul> <li>About this contact</li> <li>Email partners@ihomefinder.com</li> </ul>	February 2023 Email tracking Jade Thomas opened Hey Jade, Let's Connect!
Phone number +1 (510) 495-0226 Contact owner jade thomas • Last contacted  Lifecycle stage Lead •	<ul> <li>Email - Hey Jade, Let's Connect! from jade thomas to Jade Thomas</li> <li>Sent</li> <li>Hi Jade,</li> <li>Do you have time for a quick demo this week? Please pick a time HERE.</li> <li>Powered by HubSpot.</li> </ul>
Lead status New  View all properties	Lifecycle change jade thomas updated the lifecycle stage for this contact to Lead. View details [

# IDX Demo Best Practices: Website



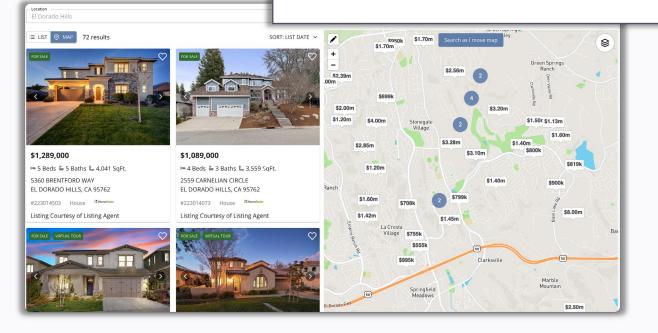
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#### Sales Demos should cover:

- Quick Search
- $\circ$  Search
- Property Detail page
- Market Pages

#### **Demo Website Must-Haves**

- ✓ Premium search
- ✓ MarketBoost Market Report Pages
- ✓ Featured Listings
- ✓ Property Organizer with saved listings & search
- ✓ Seller Leads: Valuation Request / Sell My Home



# IDX Demo Best Practices: Control Panel/CRM

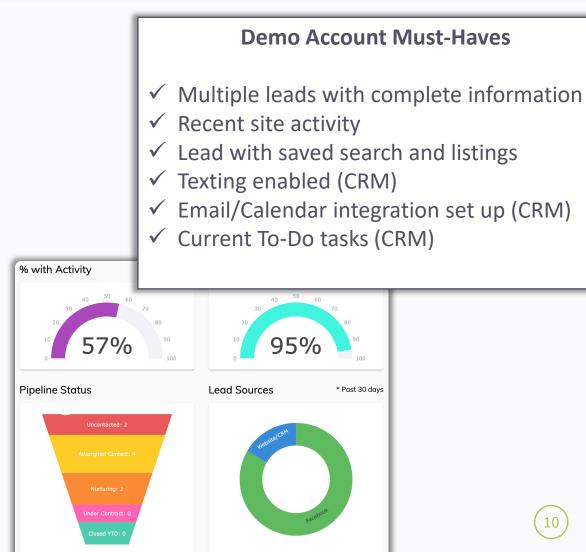
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#### **Control Panel demo should cover:**

- Lead Registration prompting
- $\circ$  Managing leads

### CRM demo should cover:

- Enhanced lead profile
- Marketing Automation campaigns
- $\,\circ\,$  Email blast / automated greetings
- Contact us to schedule training for your sales team!



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### O Accurate Quotes – Pre-sales

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### What MLS <u>or</u> MLSs do you belong to?

- In some cases, there can be MLS specific fee that need to be disclosed ahead of time.

